

USER MANUAL
RE-ENGINEERED
ECRS

EMPLOYEE PROVIDENT FUND OF INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVT. OF INDIA

Contents

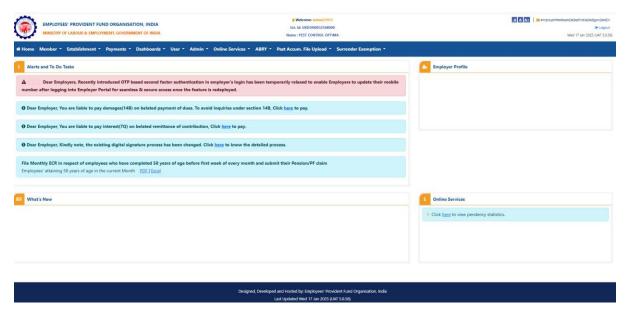
A. Return Filing - View/Upload Return	3
B. Regular Return	8
C. Supplementary Return	23
D. Revised Return	28

User Manual for Re-engineered ECR

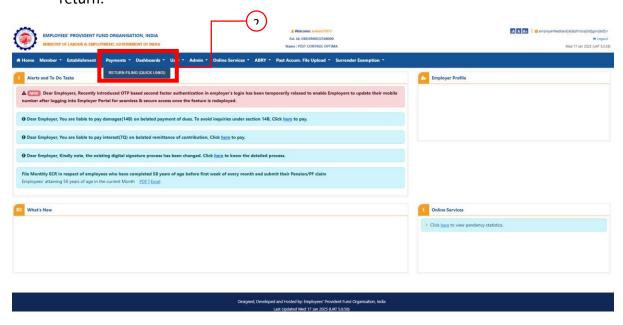
This is a step-by-step guide that provides instructions for employers and establishments to navigate the new Re-engineered ECR module through EPFO's employer portal.

A. Return Filing - View/Upload Return

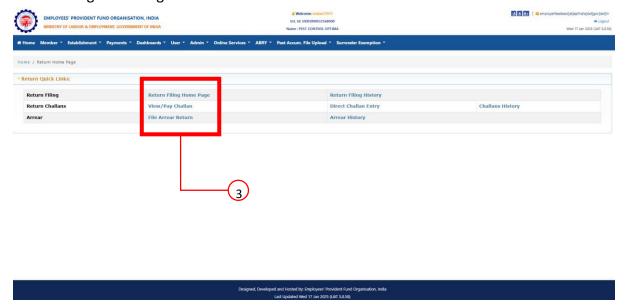
1. Login to the employer portal by entering the username and password. The following Home Page is displayed once the employer signs in.



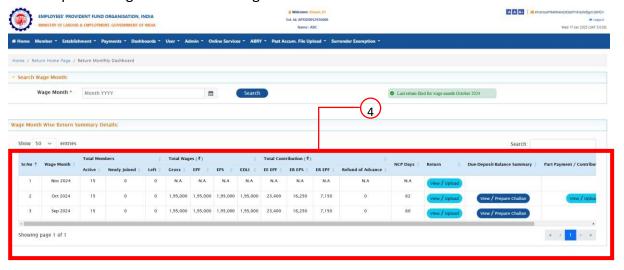
2. Click on 'Payments' tab and then on 'Return Filing (Quick Links)' to start filing the return.



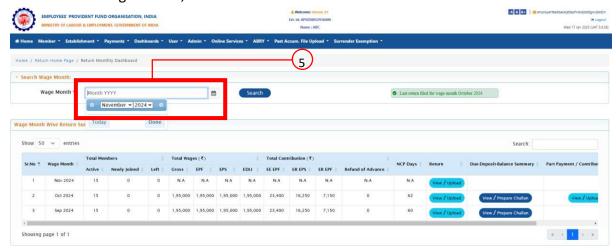
3. The following Return Home Page is displayed with various quick links for return filing, view/pay challan, file arrear return and access their filing histories. Click on 'Return Filing Home Page.'



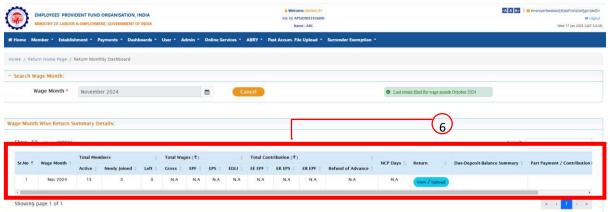
4. On the "Return Filing Home Page", navigate to the "Return Monthly Dashboard". The employers shall be able view wage month wise return summary details and search for specific wage month on clicking the calendar icon.



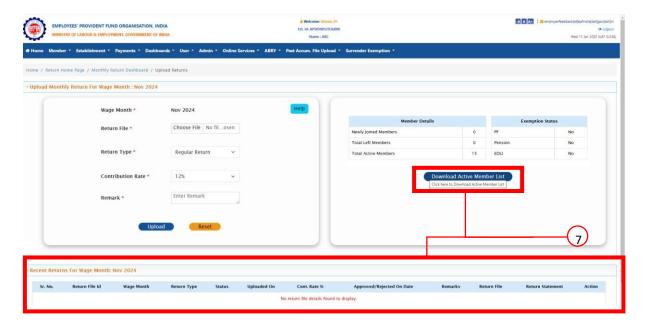
5. Select wage month, click on done and then click on 'Search' button.



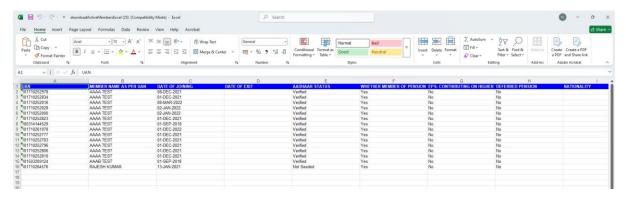
6. On clicking the search button, the wage month wise return summary details for the selected wage month are displayed in the table. Click on 'View/Upload' button.



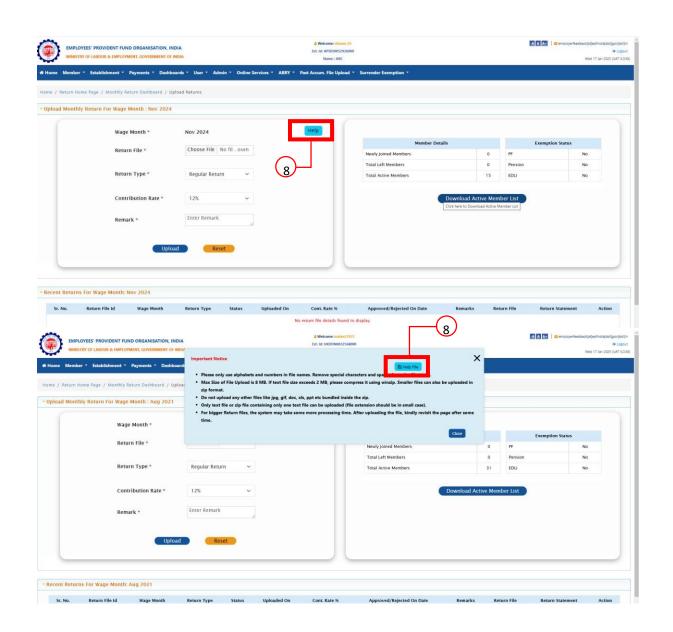
7. Once 'View/Upload' button is clicked, the system navigates to the following page. Employers can view recent return files for the selected wage month in the table. Employers may also view member details, exemption status and can download the active member list.



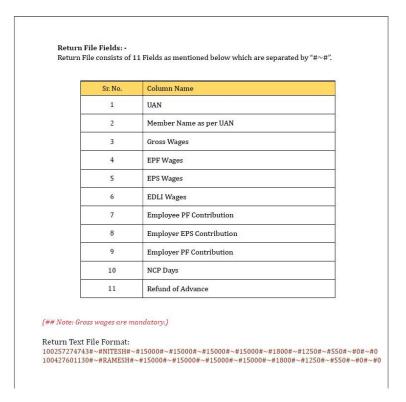
On clicking the 'Download Active Member List,' an excel file opens with list of active members.



8. If needed, employers can click on the 'Help' button for guidelines and can download help file which contains the format of the regular return file.



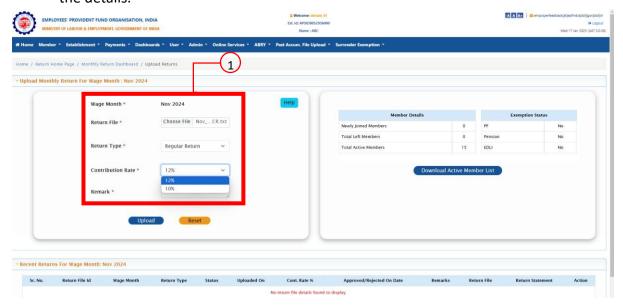
Help File: The Help file contains the format and field details of the return file to be uploaded by the employer.



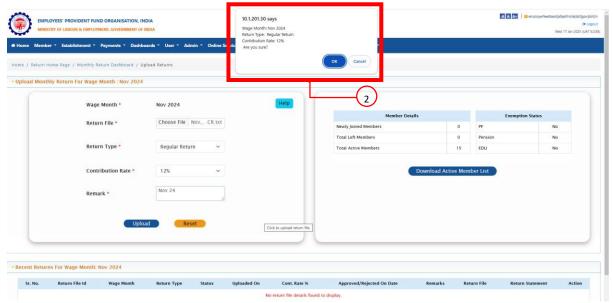
B. Regular Return

Employers may submit a "Regular Return" for active employees for a specific wage month for the post launch period.

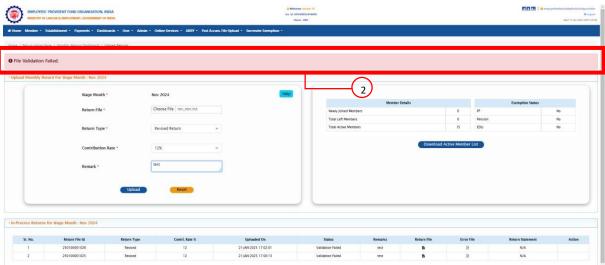
1. Upload the return file (.txt format) and select Return Type as 'Regular Return.' Contribution rate can be selected from the drop down as 12% or 10%. If the employer wants to reset the selected values, they can click on the 'Reset' button and re-enter the details.



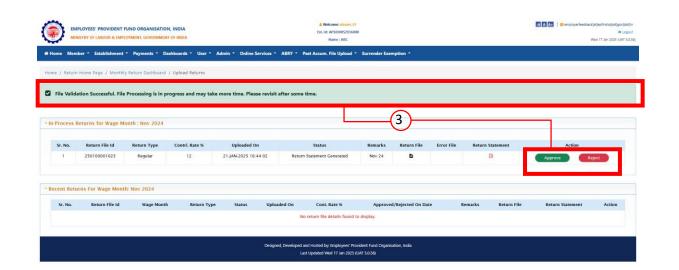
2. After selecting all fields, click on 'Upload button.' The following pop up comes, please verify, and click on 'Ok' button to continue.



If the file upload is failed, then an error file is generated and shown in the error file column. Employers may download the file and take corrective action.

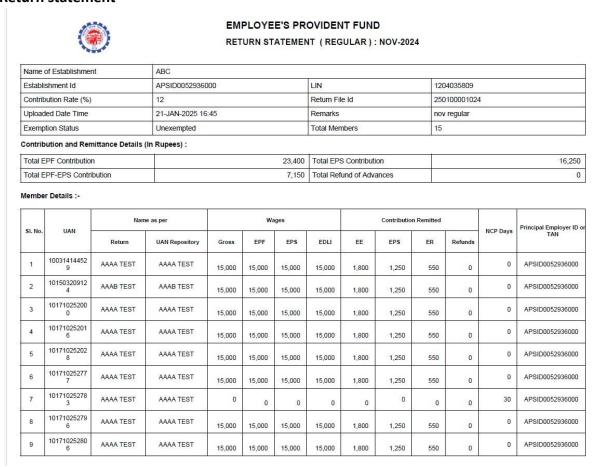


3. If file is uploaded successfully, the following message is displayed at the top of the page. A return file ID and return statement is generated and displayed in the 'In Process Returns' table as shown below. Option to "Approve" or "Reject" the return is also displayed.

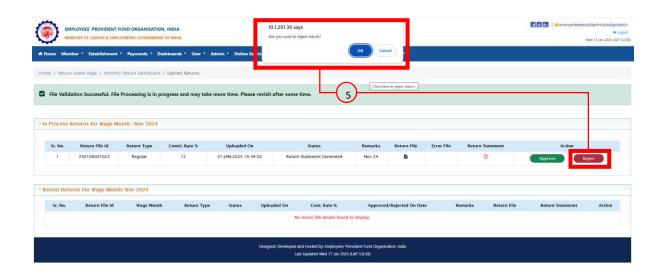


4. Employers may download the return statement, verify and then either approve or reject the file.

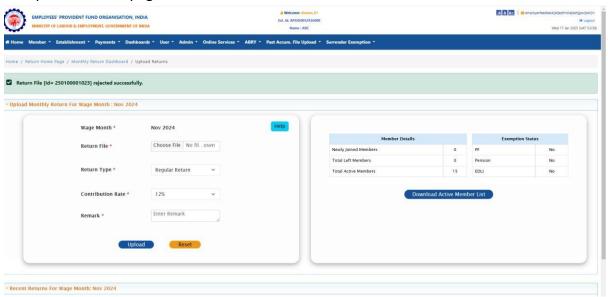
Return statement -



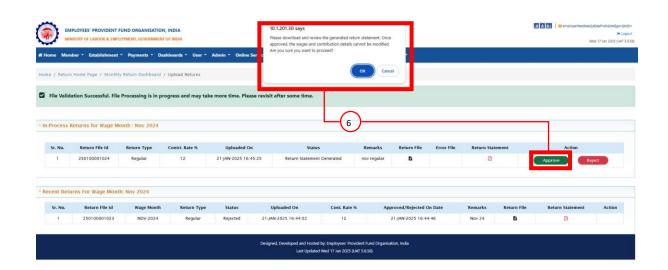
5. If the employer wishes to reject the return, they may click on the 'Reject' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue.



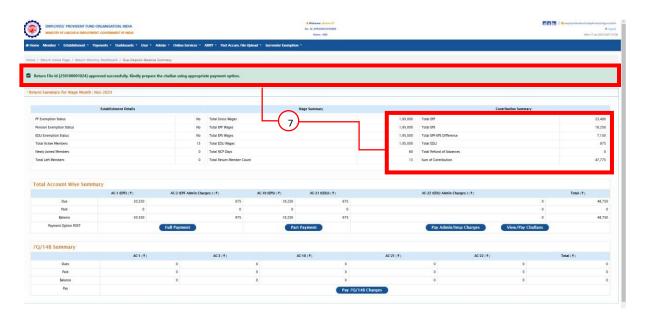
Once the file is rejected, the following message is displayed, and the system navigates back to the Upload Returns page.



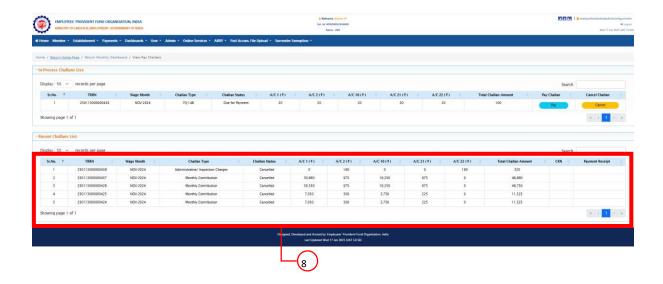
6. If the employer wishes to approve the return after verifying the return statement, they may click on the 'Approve' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue.



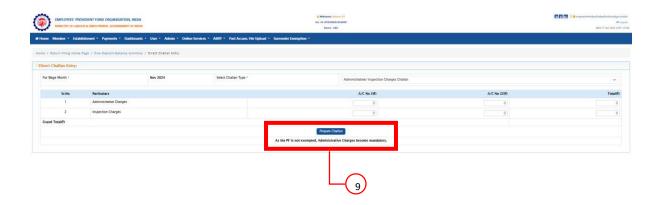
7. Once the file is approved, the following message is displayed, and system generates a 'Due Deposit Balance Summary.' The page displays the return summary for the wage month, total account wise summary and 7Q/14B summary for the employers. Employers may select either 'Full Payment,' 'Part Payment,' 'Pay Admin/Insp Charges,' 'View Pay/Challan,' and 'Pay 7Q/14B charges' as per their requirement.



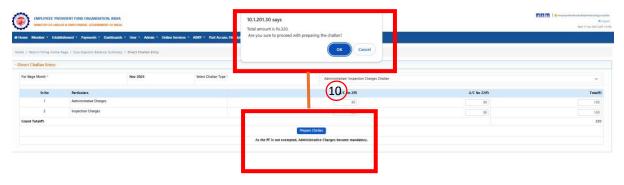
8. On clicking the 'View/Pay Challan' button as shown in Step 15, a list of in process challans and recent challans is displayed.



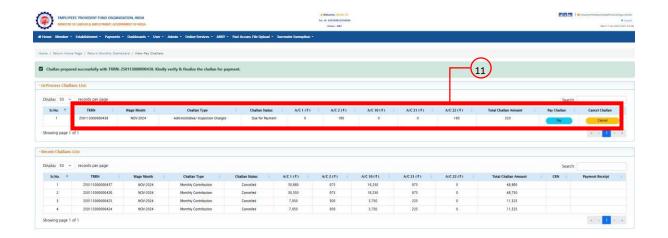
9. On clicking the 'Pay Admin/Insp. Charges' button as shown in Step 15, a direct challan entry page is displayed wherein the employer can fill in administration and inspection charges account wise and click on 'Prepare Challan' to continue.



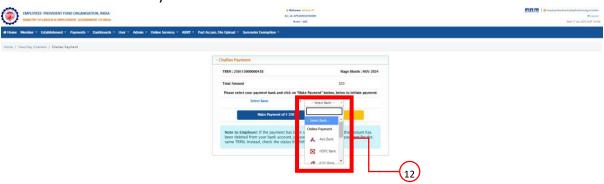
10. On clicking 'Prepare Challan' button, the following pop-up is displayed, verify the amount, and click on 'Ok' button.



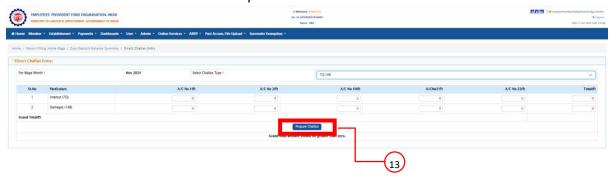
11. On clicking 'Ok' button, the challan is prepared successfully with a unique TRRN and is displayed in the 'In Process Challans List' table with an option to either 'Pay' or 'Cancel' the challan.



12. To continue, click on the 'Pay' button. Once clicked, the system navigates to the Challan Payment page wherein the employer can select the bank from the drop-down list and 'Make Payment.'



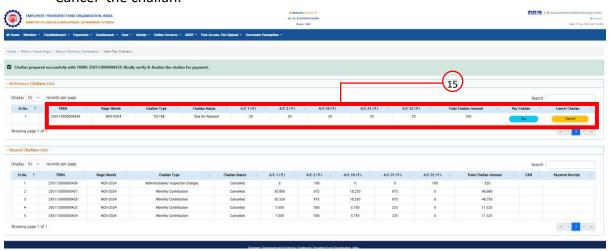
13. On clicking the 'Pay 7Q/14B Charges' button as shown in Step 15, a direct challan entry page is displayed wherein the employer can fill in interest and damages account wise and click on 'Prepare Challan' to continue.



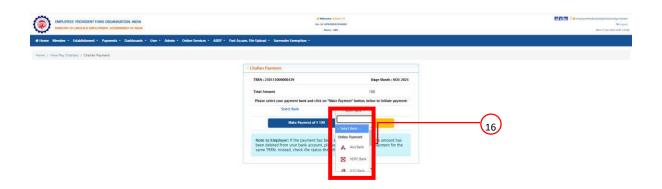
14. On clicking 'Prepare Challan' button, the following pop-up is displayed, verify the amount, and click on 'Ok' button.



15. On clicking 'Ok' button, the challan is prepared successfully with a unique TRRN and is displayed in the 'In Process Challans List' table with an option to either 'Pay' or 'Cancel' the challan.

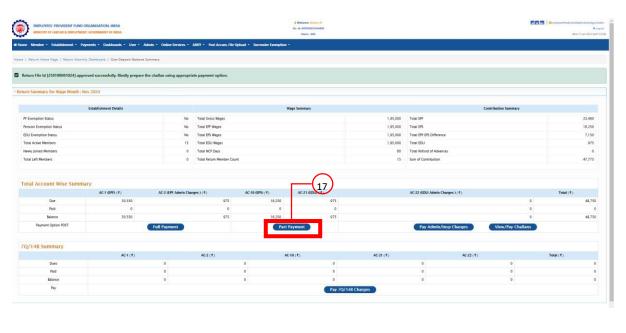


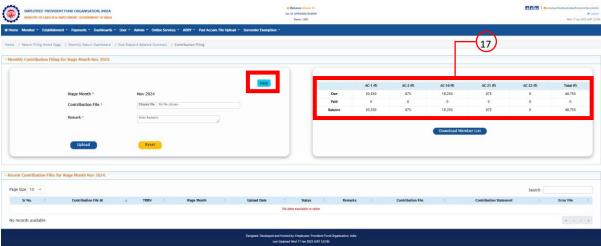
16. To continue, click on the 'Pay' button. Once clicked, the system navigates to the Challan Payment page wherein the employer can select the bank from the drop-down list and 'Make Payment.'



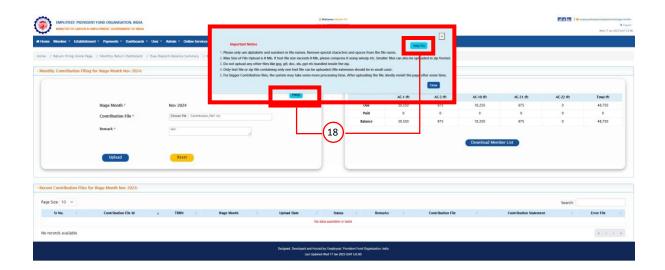
Part Payment

17. If the employer selects the 'Part Payment' option, the system navigates to the following Monthly Contribution Filing screen. Employers shall be able to view account wise break up of their dues, paid and balance amounts for the wage month.

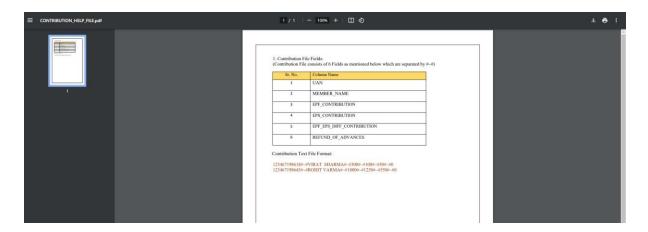




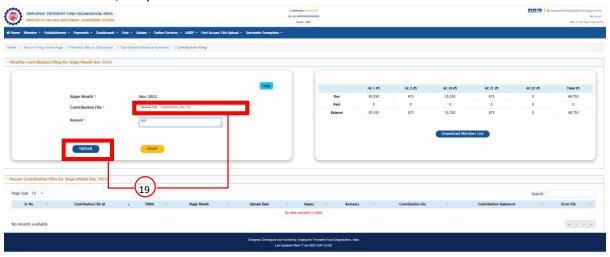
18. If needed, employers can click on the 'Help' button for guidelines and can download help file which contains format of the contribution file.



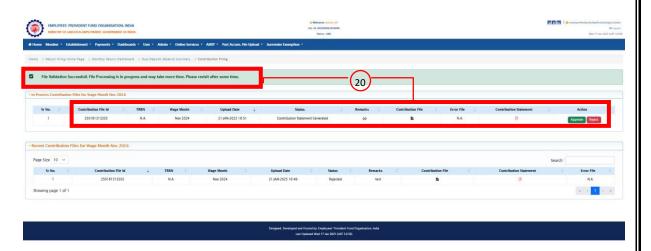
Help File: The Help file on this screen contains the format and field details of the contribution file to be uploaded by the employer



19. Upload the contribution file by clicking on the 'Choose File' button, add remarks and click on the 'Upload' button. If the employers wish to modify their selections, they can click on 'Reset' button and re-enter the details.

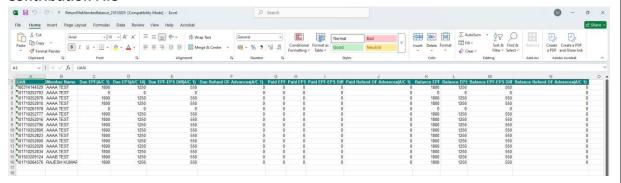


20. If file upload is successful, a contribution file ID and contribution statement is generated and displayed in the 'In Process Contribution Files' table as shown below. Option to "Approve" or "Reject" the return is also displayed. If the file upload is failed, an error message is displayed, and an error file is generated.

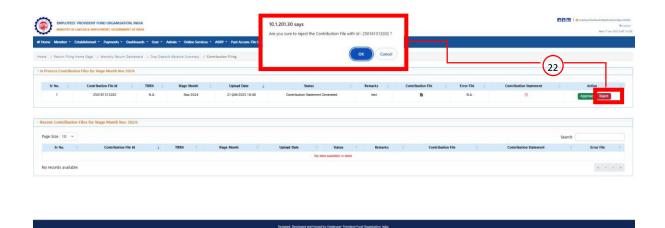


21. Employers may download the contribution statement, verify and then either approve or reject the file.

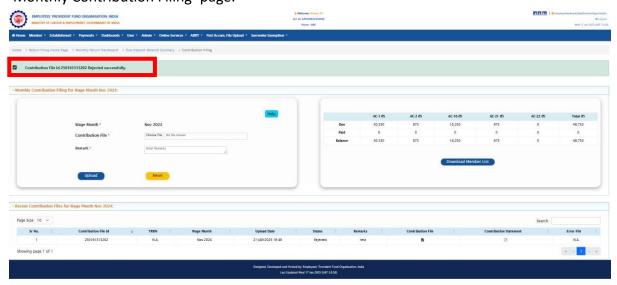
Contribution File -



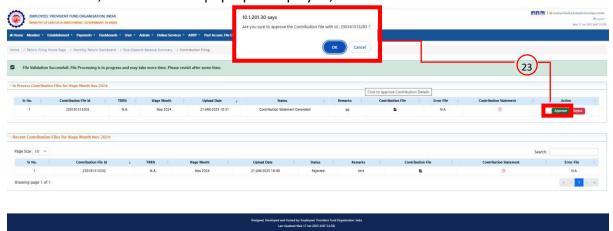
22. If the employer wishes to reject the contribution file, they may click on the 'Reject' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue.



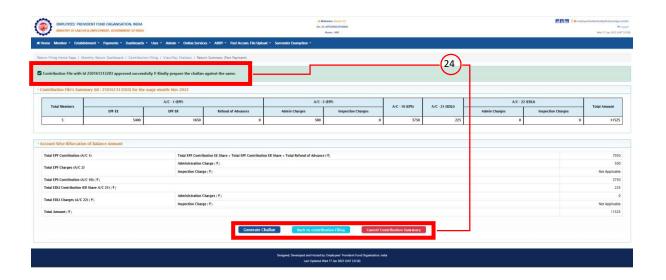
Once the file is rejected, the following message is displayed, and system navigates back to the 'Monthly Contribution Filing' page.



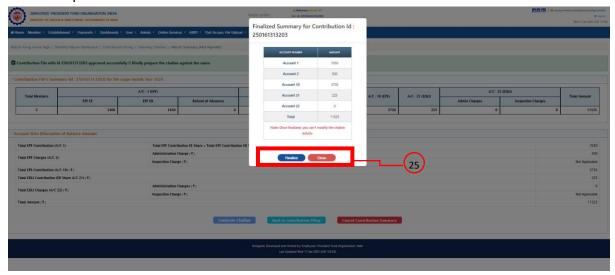
23. If the employer wishes to approve the contribution file after verifying the contribution statement, they may click on the 'Approve' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue.



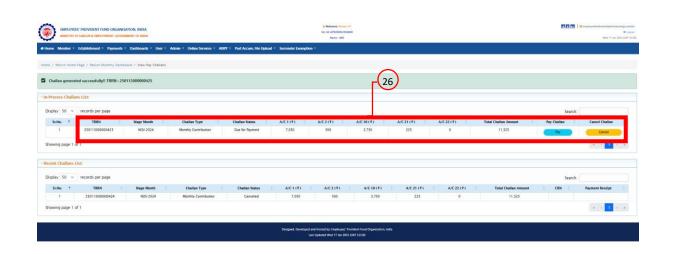
24. Once the file is approved, the following message is displayed, and system generates a 'Contribution File Summary' with account wise bifurcation of balance amount. Employers shall have the option here to 'Generate Challan,' 'Cancel the Contribution Summary,' or 'Back to Contribution Filing.'



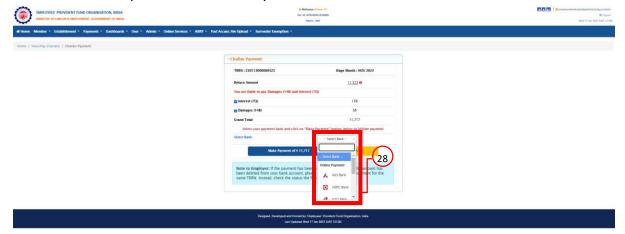
25. To continue, click on the 'Generate Challan' button. Once it is clicked, the following pop-up is displayed with finalized summary for the contribution id. Click on 'Finalize' to proceed.



26. Once the 'Finalize' button is clicked, the challan is generated with a TRRN and the same is displayed in the In Process Challan List with the options to either cancel or pay the challan as shown below.

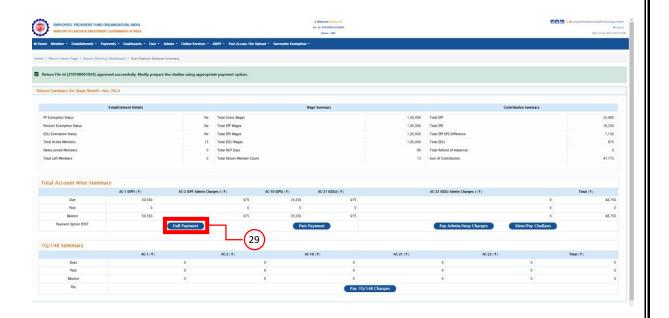


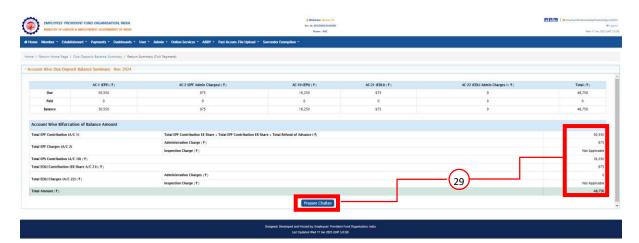
- 27. Click on the 'Pay' button to proceed. Once pay button is clicked, the system navigates to the Challan Payment page.
- 28. Employers may select the Interest (7Q) and Damages (14B), if applicable, select the bank from the dropdown and Make Payment.



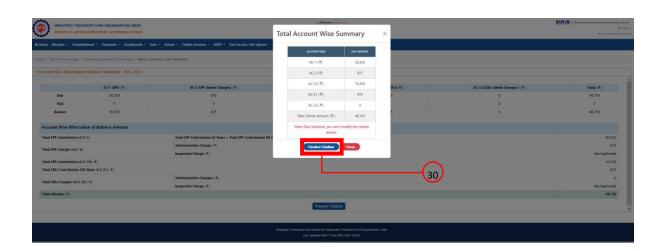
Full payment

29. If the employer wishes to make full payment, they make select the 'Full Payment' option from the Due Deposit Balance Summary page. If the employer selects the 'Full Payment' option, the system displays the following Account Wise Due Deposit Balance Summary. Employers shall be able to view account wise break up of their dues, paid and balance amounts for the wage month.

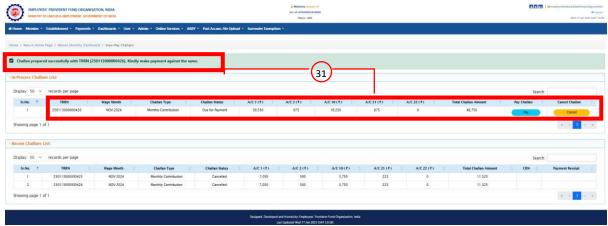




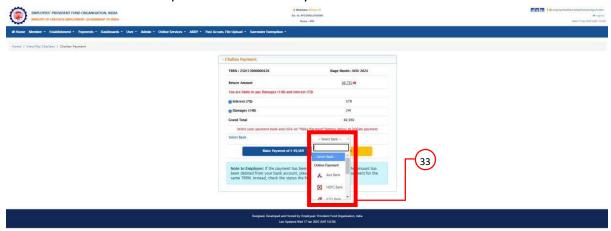
30. To continue, click on the 'Prepare Challan' button. Once it is clicked, the following popup is displayed with Total Account Wise Summary. Click on 'Finalize Challan' to proceed.



31. Once the 'Finalize Challan' button is clicked, the challan is generated with a TRRN and the same is displayed in the In Process Challan List with the options to either cancel or pay the challan as shown below.



- 32. Click on the 'Pay' button to proceed. Once pay button is clicked, the system navigates to the Challan Payment page.
- 33. Employers may select the Interest (7Q) and Damages (14B), if applicable, select the bank from the dropdown and Make Payment.

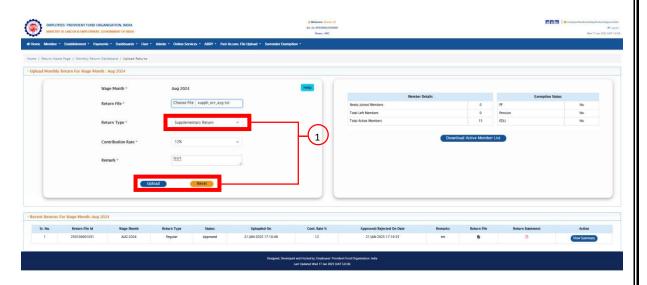


C. Supplementary Return

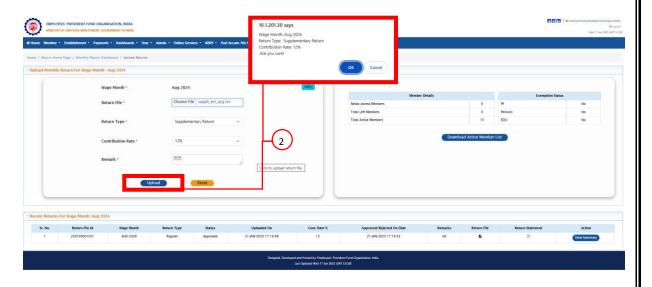
If an employer registers employee after submitting/approving the "Regular Return", they must file a "Supplementary Return". Under this return only those employees will be allowed, which are not available in "Regular Return" (i.e. to add newly joined member). Multiple "Supplementary Return" for the same wage month will be allowed. But any employee whose return is already filed through "Regular Return", or "Supplementary Return" will not be allowed in subsequent supplementary return.

"Supplementary Return" for a wage month will be allowed only if approved "Regular Return" is available in the system or any other return (Supplementary/Revised) is not in process. Supplementary return should include all the newly registered members in the respective wage month.

1. Upload the return file (.txt format) and select Return Type as 'Supplementary Return.' Contribution rate can be selected from the drop down. If the employer wants to reset the selected values, they can click on the 'Reset' button and re-enter the details.



2. After selecting all fields, click on 'Upload button.' The following pop up comes, please verify, and click on 'Ok' button to continue.

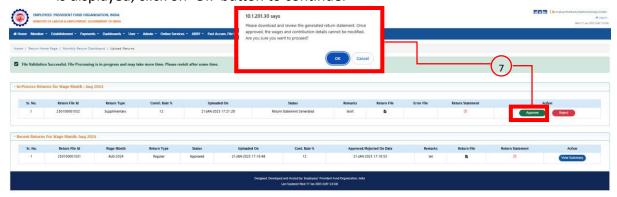


3. If the file upload is failed, then error file is generated and shown in the error file column. Employers may download the file and take corrective action.

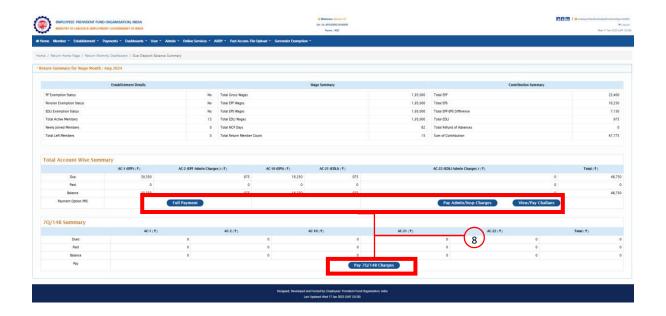
4. If file upload is successful, a return file ID and return statement is generated and displayed in the 'In Process Returns' table as shown below. Option to "Approve" or "Reject" the return is also displayed.



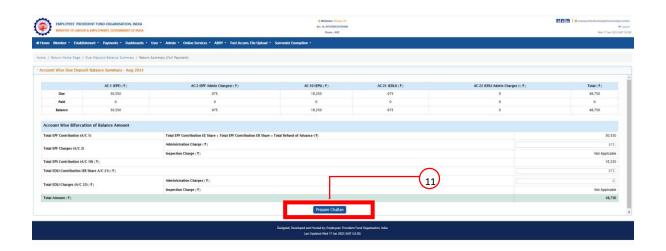
- 5. Employers may download the return statement, verify and then either approve or reject the file.
- 6. If the employer wishes to reject the return, they may click on the 'Reject' button. The system rejects the return and navigates back to the 'Upload Return' page.
- 7. If the employer wishes to approve the return after verifying the return statement, they may click on the 'Approve' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue.



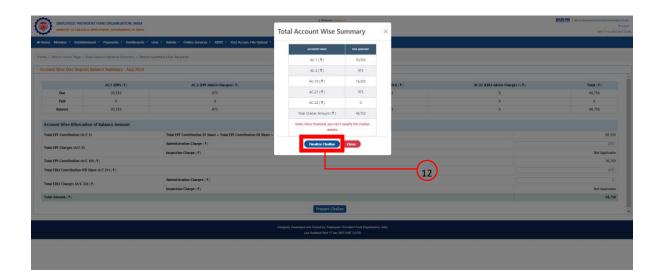
8. Once the file is approved, the following message is displayed, and system generates a 'Due Deposit Balance Summary.' The page displays the return summary for the wage month, total account wise summary and 7Q/14B summary for the employers



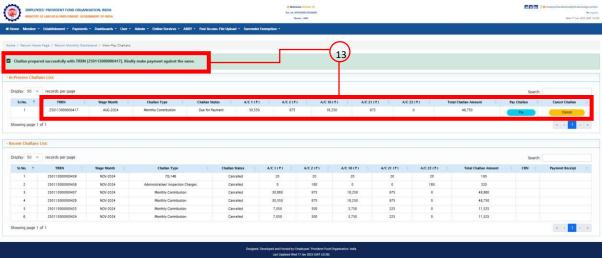
- 9. If the employer wishes to make payment, they make select the 'Full Payment' or 'Part Payment Option' option from the Due Deposit Balance Summary page. The employer may also click on 'View/Pay Challan' to see existing list of in-process challans.
- 10. To pay admin/inspection charges or pay 7Q/14B charges, the employer may click on the respective buttons and follow the same procedure as mentioned in point 17-25 in Regular Returns.
- 11. If the employer selects the 'Full Payment' option, the system displays the following Account Wise Due Deposit Balance Summary. Employers shall be able to view account wise break up of their dues, paid and balance amounts for the wage month.



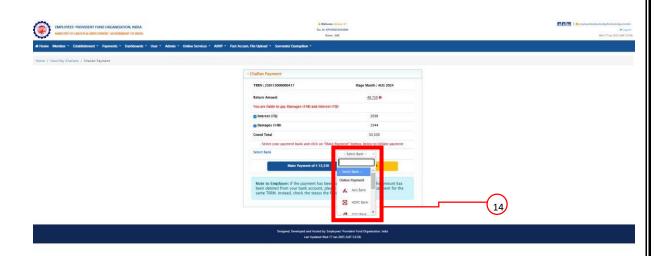
12. To continue, click on the 'Prepare Challan' button. Once it is clicked, the following popup is displayed with finalized summary for the contribution id. Verify the details and click on 'Finalize Challan' to proceed.



13. Once the 'Finalize Challan' button is clicked, the challan is generated with a TRRN and the same is displayed in the In Process Challan List with the options to either cancel or pay the challan as shown below.



14. Click on the 'Pay' button to proceed. Once pay button is clicked, the system navigates to the Challan Payment page.

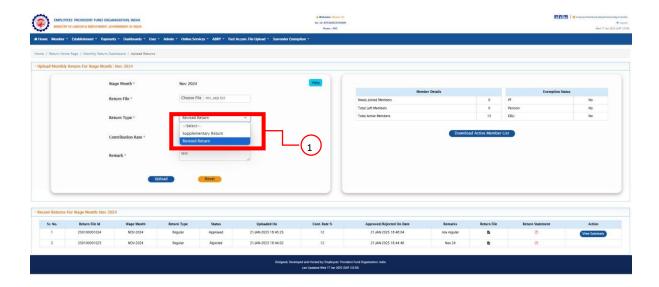


15. Employers may select the Interest (7Q) and Damages (14B), if applicable, select the bank from the dropdown and Make Payment.

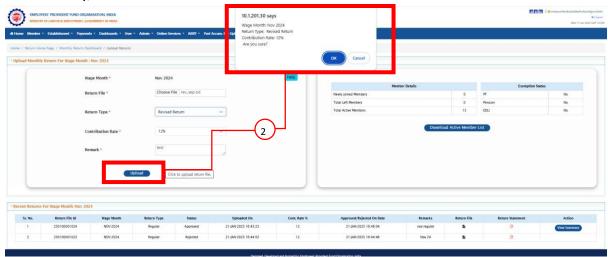
D. Revised Return

It is possible that employer has given wrong wages/contribution details in "Regular/Supplementary" Return, and he wants to modify it. In this case he can file "Revised Return" only for those employees against whom he wants to revise the return. After successful approval of "Revised Return", details present in "Revised Return" will overwrite the existing information of "Regular/Supplementary/Revised" Return. Revised return is allowed only when no other return is in process and no payment process has initialized against the respective wage month. Employers may make downward revisions before initiating payment for the respective wage month. There is no restriction on upward revision. "Revised Return" for a wage month will be allowed only if approved "Regular Return" is available in the system.

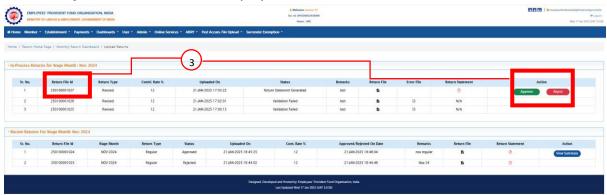
1. Upload the return file (.txt format) and select Return Type as 'Revised Return.' Contribution rate can be selected from the drop down. If the employer wants to reset the selected values, they can click on the 'Reset' button and re-enter the details.



2. After selecting all fields, click on 'Upload button.' The following pop up comes, please verify, and click on 'Ok' button to continue.

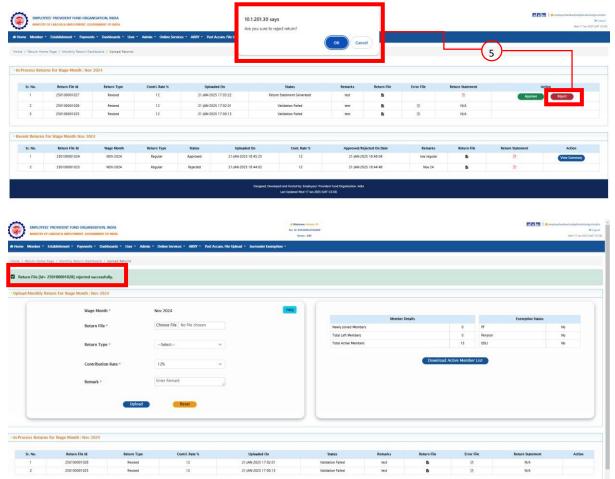


3. If file upload is successful, a return file ID and return statement is generated and displayed in the 'In Process Returns' table as shown below. Option to "Approve" or "Reject" the return is also displayed.

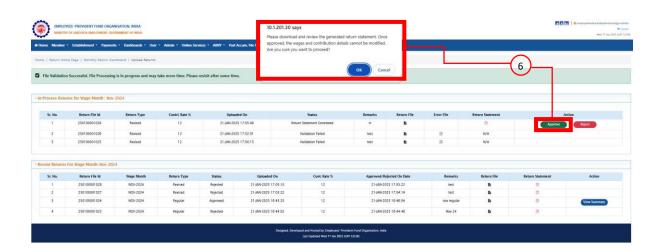


4. Employers may download the return statement, verify and then either approve or reject the file.

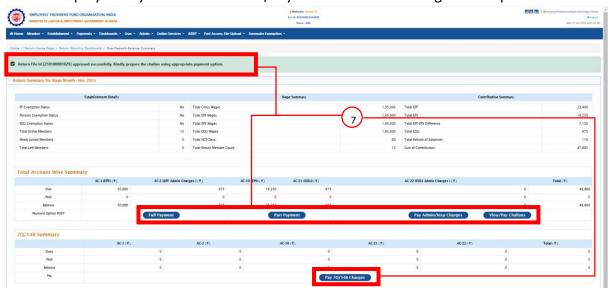
5. If the employer wishes to reject the return, they may click on the 'Reject' button. The system rejects the return and navigates back to the 'Upload Return' page.



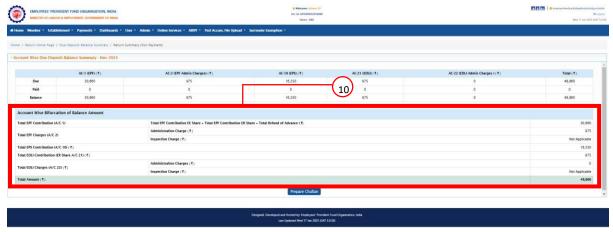
6. If the employer wishes to approve the return after verifying the return statement, they may click on the 'Approve' button. Once the button is clicked, a confirmation pop-up is displayed, click on 'Ok' button to continue



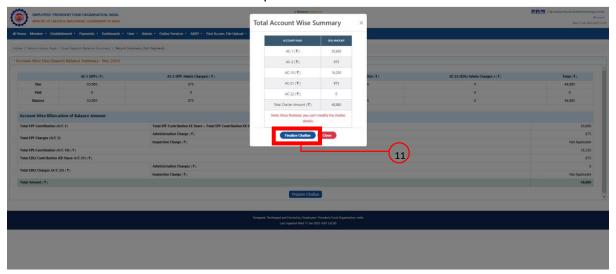
7. Once the file is approved, the following message is displayed, and system generates a 'Due Deposit Balance Summary.' The page displays the return summary for the wage month, total account wise summary and 7Q/14B summary for the employers. The employer may also click on 'View/Pay Challan' to see existing list of in-process challans.



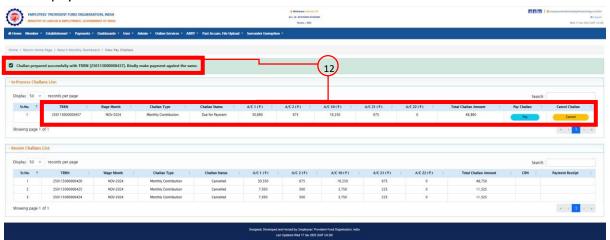
- 8. If the employer wishes to make payment, they make select the 'Full Payment' or 'Part Payment Option' option from the Due Deposit Balance Summary page.
- 9. To pay admin/inspection charges or pay 7Q/14B charges, the employer may click on the respective buttons and follow the same procedure as mentioned in point 17-25 in Regular Returns.
- 10. If the employer selects the 'Full Payment' option, the system displays the following Account Wise Due Deposit Balance Summary. Employers shall be able to view account wise break up of their dues, paid and balance amounts for the wage month.



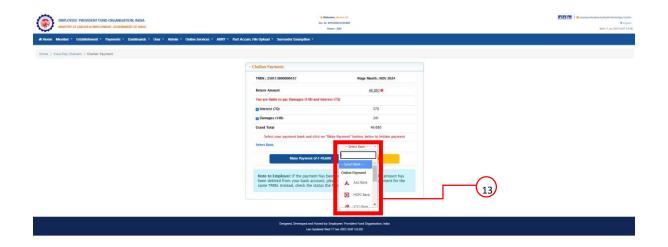
11. To continue, click on the 'Prepare Challan' button. Once it is clicked, the following popup is displayed with finalized summary for the contribution id. Verify the details and click on 'Finalize Challan' to proceed.



12. Once the 'Finalize Challan' button is clicked, the challan is generated with a TRRN and the same is displayed in the In Process Challan List with the options to either cancel or pay the challan as shown below.



13. Click on the 'Pay' button to proceed. Once pay button is clicked, the system navigates to the Challan Payment page. Employers may select the Interest (7Q) and Damages (14B), if applicable, select the bank from the dropdown and Make Payment.



E. Relaxation of Validations

Initially for a period of 4 months, employers shall be allowed file regular returns for a subset of active members. Remaining members may be added through supplementary returns. However, after a four-month period, the system will enforce the condition that the regular return for a particular month shall be allowed only if returns for all active members of the month four months prior have been filed.

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